

What is Warrior MY?

Warrior MY is a mobile app to provide users a more convenient way to manage their Warrior membership. It is available for download at the App Store and Google play for your iOS and Android devices.

Alternatively, the online version is available at http://warrior.instantestore.com/Warrior_App/index.html.

The app is still under Beta testing and should you have any questions or run into any issues, feel free to contact Admin at suanchoo@warriorfitnessadventure.com or leave a WhatsApp message at 012-4331282.

How to install the app?

Go to the App Store or Google play and search for 'Warrior MY' and install the app on your mobile device. Or scan the QR codes below.





App Store

Google play

Launch the app and create a new account by selecting the **SIGN UP** button. Add a clear photo of yourself (no avatar images please) or take a selfie. Please use a valid local mobile number and add a password. Fill in all the necessary information correctly, as required. Please do not use 'nama glamour' or pseudonyms to better help the coaches to manage your attendance at the sessions. A Verification Code will be sent to your phone. Please key in the code and press **Verify**. Log into using the telephone number and password you have created. Should you forget your password, an email will be sent to you with your password. **A free token will then be credited to your membership**.

Child(ren) under 14 years should be registered under a parent. Student Warriors between ages 14 and 23 attending regular bootcamp should have their own account and are still able to enjoy the student rate.

Also, please enable Push Notifications on your device so that you may receive urgent announcements like a change of location or session cancellations.

Can I use my existing website log in and password?

No. Kindly create a new account on the app.

What can I do on the app?

1. View Upcoming Sessions for the next 7 days and select sessions to attend. Warriors with an active membership or valid tokens may Reserve a Spot for the sessions they wish to attend. This will ease the process for the coach to check you in when you attend the session. Also, by knowing the expected number of Warriors attending will help the coach to come up with a training plan for the size of the group. You may also Withdraw from the session should you think you are unable to do so

after reserving a spot. But you will not be checked in, should you fail to turn up for the session. Members on the 10-token plan will have one token deducted upon being checked in for the session.

Swipe/scroll all the way down and you will see the **Upcoming Event Announcement** which would have been sent to your phone via Push Notification. If you have not been receiving them, please set the app to allow notifications on your phone.





It would be a good thing on Sundays when the new weekly schedule is updated to take some time to select the sessions you want to go for the week. Also recommended is that between the half hour before the session starts and you leave house/work to go to the training location (or at the carpark) to check in yourself by clicking the green **Check In** button for the session you are attending. You do not need to bring your phone out of the house or car to attend the session; just a valid membership. While it is recommended for you to self-check in, it is not compulsory but your cooperation would be appreciated to make the coach's work easier.

2. View and update personal information in **My Profile**.

You may change your password, name, photo and email address, and click the **UPDATE** button at the bottom of the page to confirm the change. You may also pay for your membership and/or buy tokens here. To view the expiration date for your red and blue card, look under **Role** and to check the balance and expiration of your tokens, see **Token(s)**.

Your **Referral Code** is for you to give to your non-Warrior friends to key in when they sign up. When they make their first payment, you would receive a complimentary token credited to your membership.

Should you have a child/children attending Junior/Youth Bootcamp, kindly register their names by clicking the **Add Kid** button. Payment/renewal for them may be made here.

Should you have a change in your health and fitness/activity level, kindly update under **Show Question & Answer**. Also, should you have any medical issues which you would like the coaches to know, click the **Update ailments** and note down the problems.

Always remember to scroll down and click the **UPDATE** button at the bottom of the page if you have made any changes.

- 3. View **Attended Sessions** for sessions you have attended and checked in.
- 4. Under **Purchase Token**, you may buy one or 10 tokens. Also, check the expiration dates of your tokens here. Tokens and Rewards have a 3-month validity.
- 5. View the status of your red/blue card in **Membership Plans**.

 Payment can be made here via the payment gateway iPay88 for bank transfers (coming soon) or Paypal for Credit Card transactions.

Please note:

- a) Membership will start on the day your membership is confirmed. If you pay by credit card/PayPal, the confirmation is immediate.
- b) Should you pay by bank transfer, the membership only starts when the Admin manually confirms the payment after receiving your payment transfer slip.
- c) If you renew before your expiration date, the renewal membership will continue after the current one expires.
- d) For credit card/PayPal payments, you have the option to check the Automatic Renewal box to allow the renewal to be continuous.
- e) Free token for every 12 sessions/mth will no longer be given to Warriors.

6. Add **Fitness Assessment** results.

The history log of each test will enable you to see your fitness progression should you take them regularly and enter the values yourself correctly. You may ask the coach conducting the assessment for your result and we encourage you to key them in accordingly.





- 7. View your **Rewards** in the form of a token (i.e. Your Birthday token) and its expiration date.
- 8. View and buy **Merchandise** via the app.
- 9. View and buy **Personal Coaching** via the app.
- 10. View current and past payments for membership and merchandise in **Order List**.
- 11. **Give Feedback** for the sessions attended or just to make some general comments about the training. The Feedback via emails is forwarded to the management.

Why should I install the app?

Moving forward, all membership/token purchases will be made on the app. While the Warrior website at **www.warriorfitnessadventure.com** will still be maintained for providing information on our programs and useful articles in the Warrior Zone, new registrations and payments will be diverted to the app.

Initial changes may be difficult and daunting but aren't they the same when we pledge to live a healthier lifestyle? It is just a matter of making it into a good habit.

